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**CONTACT INFORMATION FOR STUDENT COMPLAINT PROCESSES**

**ALABAMA**
Alabama Department of Postsecondary Education
Private School Licensure Division
P.O. Box 302130
Montgomery, AL 36130-2130
https://www.accs.cc/index.cfm/school-licensure/complaints/

**ALASKA**
Alaska Commission on Postsecondary Education
P.O. Box 110505
Juneau, AK 99811-0505
EED.ACPE-IA@alaska.gov
http://acpe.alaska.gov/ABOUT_US/Consumer_Protection

Alabama Office of Attorney General
Consumer Protection Unit
1031 W. Fourth Avenue, Suite 200
Anchorage, AK 99501-5903
Anchorage: 907-269-5200
Outside Anchorage: 1-888-576-2529
attorney.general@alaska.gov
www.law.alaska.gov/consumer
http://www.law.state.ak.us/pdf/consumer/FORM_complaint.pdf

**ARIZONA**
Arizona State Board for Private Postsecondary Education
1400 W. Washington Street
Phoenix, AZ 85007
Phone: 602-542-5709
https://ppse.az.gov/complain

**ARKANSAS**
Arkansas Department of Higher Education
Coordinating Board
423 Main Street, Suite 400Little Rock, AR 72201
ADHE_Info@adhe.edu
http://www.adhe.edu/students-parents/colleges-universites/student-grievance-form

Arkansas State Board of Private Career Education
501 Woodlane, Suite 104
Little Rock, AR 72201
CALIFORNIA
California Bureau of Private Postsecondary Education
P.O. Box 980818
West Sacramento, CA 95798-0818
Phone: 916-431-6959
(800): 1-888-370-7589
FAX: 916-263-1895
dca@dca.ca.gov
http://www.bppe.ca.gov/forms_pubs/complaint.pdf

COLORADO
Colorado Department of Higher Education
1560 Broadway, Suite 1600
Denver, CO 80202
Phone: 303-862-3001
Fax: 303-996-1329
http://highered.colorado.gov/Academics/Complaints/

CONNECTICUT
Office of Higher Education
61 Woodland Street
Hartford, CT 06105-2326
Phone: 860-947-1800
www.ctohe.org
http://www.ctohe.org/POSA/StudentInfo.shtml#Complaint
Department of Consumer Protection
Complaint Center
165 Capitol Avenue, Room 110
Hartford, CT 06106
dcp@frauds@ct.gov
Consumer Complaint Hotline: 800-842-2649

DELAWARE
Delaware Higher Education Office
Townsend Building
401 Federal St # 2
Dover, DE 19901
302-735-4120
dheo@doe.k12.de.us
Consumer Protection Unit  
Department of Justice  
State of Delaware  
820 N. French Street, 5th Floor  
Wilmington, DE 19801  
Phone: 302-577-8600  
Fax: 302-577-6499  
consumer.protection@state.de.us  
http://attorneygeneral.delaware.gov/fraud/cpu/complaint.shtml

**DISTRICT OF COLUMBIA**

District of Columbia Office of the State Superintendent of Education  
Higher Education Licensure Commission  
810 First Street, NE  
Second Floor  
Washington, DC  20002  
(202) 727-6436  
http://osse.dc.gov/service/higher-education-licensure-commission-helc-public-complaints

Government of the District of Columbia  
Office of the Attorney General  
441 4th Street, NW  
Suite 600 South  
Washington, DC 20001  
OAG Consumer Protection Hotline: (202) 442-9828  
Fax: (202) 741-8789  
Website: www.oag.dc.gov  
http://oag.dc.gov/service/submit-consumer-complaint

**FLORIDA**

Florida Department of Education  
Commission for Independent Education  
325 W. Gaines Street, Suite 1414  
Tallahassee, FL 32399-0400  
Email: cieinfo@fldoe.org  
Fax: 850-245-3238  
Commissioner@fldoe.org  

**GEORGIA**

State of Georgia  
Nonpublic Postsecondary Education Commission  
2082 East Exchange Place  
Suite 220
Tucker, GA 30084-5305  
(770) 414-3300  
http://gnpec.org/consumer-resources/gnpec-authorized-school-complainant-form/

**HAWAII**
State of Hawaii Office of Consumer Protection  
Department of Commerce and Consumer Affairs  
235 South Beretania Street, Room 801  
Honolulu, Hawaii  96813-2419  
PH: (808) 586-2630  
FAX: (808) 586-2640  
hpeap@dcca.hawaii.gov  
www.hawaii.gov/dcca/ocp  
http://cca.hawaii.gov/ocp/consumer-complaint/

**IDAHO**
Idaho State Board of Education  
Attn: State Coordinator for Private Colleges and Proprietary Schools  
650 West State Street  
P.O. Box 83720  
Boise, ID 83720-0037  

**ILLINOIS**
Illinois Board of Higher Education  
1 N. Old State Capitol Plaza, Suite 333,  
Springfield, IL 62701-1377  
http://complaints.ibhe.org/  

Illinois State Board of Education  
100 N. 1st Street  
Springfield, Illinois 62777  
http://webprod1.isbe.net/contactisbe/  

Illinois Attorney General  
Consumer Fraud Bureau  
500 South Second Street  
Springfield, IL 62701  
Consumer Fraud Hotline: 800-243-0618

**INDIANA**
Indiana Commission for Higher Education  
Attn: Complaints
IOWA
Iowa College Student Aid Commission
430 E. Grand Ave., FL 3
Des Moines, IA 50309
(877) 272-4456
https://www.iowacollegeaid.gov/content/forms-and-applications

KANSAS
Kansas Board of Regents
1000 SW Jackson Street, Suite 520
Topeka, KS 66612-1368
(785) 296-3421
http://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process

KENTUCKY
Kentucky Council on Postsecondary Education
1024 Capital Center Dr. Suite 320
Frankfort, KY 40601
cpeconsumercomplaint@ky.gov
http://cpe.ky.gov/forstudents/consumercomplaints/

Kentucky Commission on Proprietary Education
Capital Plaza Tower, Room 302
500 Metro Street
Frankfort, KY 40601
502-564-4185
kcpe@ky.gov
http://kcpe.ky.gov/forms/FormtoFileaComplaint.pdf

Office of the Attorney General
Consumer Protection Division
1024 Capital Center Drive
Frankfort, KY 40601
502-696-5389
Consumer.protection@ag.ky.gov
http://ag.ky.gov/family/consumerprotection/complaints/Pages/default.aspx

LOUISIANA
Louisiana Board of Regents
P.O. Box 3677
Baton Rouge, LA 70821-3677
225-342-4253
http://www.regents.la.gov/subhome/students

MAINE
Maine Department of Education
23 State House Station
Augusta, ME 04333-0023
http://www.maine.gov/doe/index.html
Voice: 207-624-6600
Fax: 207-624-6700

Attorney General's Consumer Information and Mediation
Service 6 State House Station
Augusta, ME 04333
800-436-2131
consumer.mediation@maine.gov

MARYLAND
Maryland Attorney General
Consumer Protection Division
200 St. Paul Place
Baltimore, MD 21202
410-528-8662 / 888-743-0023 (toll-free)
http://www.oag.state.md.us/Consumer/complaint.htm

MASSACHUSETTS
Massachusetts Department of Higher Education
One Ashburton Place
Room 1401
Boston, MA 02108
http://www.mass.edu/forstudents/complaints/complaintprocess.asp

MICHIGAN
Michigan Department of Licensing and Regulatory Affairs
CSCL/Enforcement Division
P.O. Box 30018
Lansing, MI 48909
The Statement of Complaint and related forms may be obtained at www.michigan.gov/pss under Consumer Information, or you may request a form and information by telephone at 517-241-9223.
MISSISSIPPI
Mississippi Commission on College Accreditation
3825 Ridgewood Road
Jackson, MS 39211
(601) 432-6372

Mississippi Commission of Proprietary Schools and College Registration
3825 Ridgewood Road
Jackson, MS 39211
601-432-6185
http://www.sbcjc.cc.ms.us/pdfs/pg/PSComplaintForm.pdf

Consumer Protection Division
Office of the Attorney General
State of Mississippi
550 High Street
P.O. Box 22947
Jackson, Mississippi 39225-2947
(601) 359-4230
http://www.ago.state.ms.us/index.php/contact (email)
http://www.ago.state.ms.us/forms/complaint-form/

MISSOURI
Missouri Department of Higher Education
205 Jefferson Street
P.O. Box 1469
Jefferson City, MO 65102-1469
573-751-2361
info@dhe.mo.gov

MONTANA
Montana University System
Office of the Commissioner of Higher Education
2500 Broadway Street
P.O. Box 203201
Helena, MT 59620-3201
http://mus.edu/che/arsa/StateAuthorization/Students.asp
Montana Department of Justice
Office of Consumer Protection
P.O. Box 200151
Helena, MT 59620-0151
contactocp@mt.gov
406-444-4500
800-481-6896
https://dojmt.gov/consumer/consumer-complaints/

NEBRASKA
Nebraska’s Coordinating Commission for Postsecondary Education
P.O. Box 95005
Lincoln, NE 68509-5005
(402) 471-2847
https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions

Nebraska Department of Education
Investigations Office
301 Centennial Mall South
P.O. Box 94987
Lincoln, NE 68509-4987
402-471-2295
www.education.ne.gov/PPCS/PDF%20Folders/PDF%20Documents/PPCS%20Forms/PPCS_Complaint-form.pdf

Consumer Mediation Center
Attorney General’s Office
2115 State Capitol
Lincoln, NE 68509
800-727-6432
ago.consumer@nebraska.gov
https://ago.nebraska.gov/forms/consumer_complaint

NEVADA
Nevada Commission on Postsecondary Education
8778 South Maryland Parkway
Suite 115
Las Vegas, Nevada 89123
Phone: 702-486-7330
http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm
NEW HAMPSHIRE
New Hampshire Department of Education
101 Pleasant Street
Concord, NH 03301-3494
http://www.education.nh.gov/higher/
https://my.doe.nh.gov/ESSWEB/HigherEducation/Complaint.aspx

NEW JERSEY
New Jersey Commission on Higher Education
Office of the Secretary
of Higher Education
20 West State Street
4th floor, P.O. Box 542
Trenton, NJ 08625-0542
https://www.state.nj.us/treas/highereducation/contactus.shtml

New Jersey Division of Consumer Affairs
Office of Consumer Protection
124 Halsey Street
Newark, New Jersey 07101
973-504-6200
http://www.njconsumeraffairs.gov/Pages/File-a-Complaint.aspx
https://www20.state.nj.us/lps/LPSCA_COMPL/docs/ocp.pdf

NEW MEXICO
New Mexico Higher Education Department
Private Postsecondary Schools Division
2044 Galisteo St., Suite 4
Santé Fe, NM 87505-2100
505-476-8442 or 505-476-8416
http://www.hed.state.nm.us/institutions/complaints.aspx

NEW YORK
Office of College and University Evaluation
New York State Education Department
89 Washington Avenue
Room 969 EBA
Albany, NY 12234
Phone: 518-474-1551
Fax: 518-486-2779
E-mail ocueinfo@nysed.gov
http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html
New York State Education Department
116 West 32nd Street, 5th Floor
New York, New York 10001
212-643-4760
http://www.acces.nysed.gov/bpss/student-rights

New York State Department of State
Division of Consumer Protection
Consumer Assistance Unit
99 Washington Avenue
Albany, New York 12231—0001
Consumer Assistance Hotline: 518-474-8583 or 800-697-1220
https://www.dos.ny.gov/consumerprotection/form/complaintform.asp

NORTH CAROLINA
North Carolina Community College System Office of Proprietary Schools
200 West Jones St.
Raleigh, North Carolina 27603
http://www.nccommunitycolleges.edu/proprietary-schools

North Carolina Department of Justice
Consumer Protection Division
Attorney General's Office
Mail Service Center 9001
Raleigh, NC 27699-9001
http://www.ncdoj.gov/Consumer/2-2-12-File-a-Complaint.aspx
http://www.ncdoj.gov/getdoc/59be4357-41f3-4377-b10f-3e8bd532da5f/Complaint-Form.aspx

NORTH DAKOTA
North Dakota Department of Career and Technical Education
State Capitol – 15th Floor
600 E. Boulevard Ave. Dept. 270
Bismarck, ND 58505-0610
Phone: 701.328.3180
Fax: 701.328.1255
E-mail: cte@nd.gov
Web: http://www.nd.gov/cte/

North Dakota Consumer Protection Division
Office of Attorney General
Gateway Professional Center
1050 E. Interstate Ave. Suite 200
Bismarck, ND 58503-5574
http://www.ag.state.nd.us/cpat/PDFFiles/SFN7418.pdf
OHIO
State of Ohio Board of Career Colleges and Schools
30 East Broad Street, Suite 2481
Columbus, OHIO 43215-31414
Phone: 614-466-2752
Fax: 614-466-2219
Toll Free: 877-275-4219
E-mail: bpsr@scr.state.oh.us
Website: http://scr.ohio.gov/
http://scr.ohio.gov/LinkClick.aspx?fileticket=%2bwaKHWPRAH8%3d&tabid=68

Ohio Department of Higher Education
25 South Front Street
Columbus, OH 43215
Tel: (614) 466-6000
https://www.ohiohighered.org/students/complaints

Ohio Attorney General
Consumer Protection Section
30 E. Broad St., 14th Floor
Columbus, OH 43215
800-282-0515
http://www.ohioattorneygeneral.gov/consumercomplaint

OKLAHOMA
Oklahoma State Regents for Higher Education
655 Research Parkway, Suite 200
Oklahoma City, OK 73104
http://www.okhighered.org/current-college-students/complaints.shtml

Oklahoma State Board of Private Vocational Schools
3700 N.W. Classen Boulevard, Suite 250
Oklahoma City, OK 73118
Phone: 405-528-3370

Oklahoma Office of the Attorney General
Public Protection Unit
Attn: Investigative Analyst
313 N.E. 21st Street
Oklahoma City, OK 73105
http://www.ok.gov/oag/Legal_Resources/Forms_and_Publications/
OREGON
Oregon Office of Degree Authorization
1500 Valley River Drive, Suite 100
Eugene, OR 97401

Higher Education Coordinating Commission
Office of Private Postsecondary Education: Private Career Schools
775 Court Street NE
Salem OR 97301-3827
http://www.oregon.gov/HigerEd/Pages/privcareer_schools.aspx

Oregon Department of Justice
Financial Fraud/Consumer Protection Section
1162 Court St. NE
Salem, OR 97301
Salem: 503-378-4320
Portland: 503-229-5576
Toll-Free: 1-877-877-9392
Email: help@oregonconsumer.gov
https://justice.oregon.gov/consumercomplaints/OnlineComplaints/OnlineComplaintForm/en

PENNSYLVANIA
Pennsylvania Department of Education
333 Market Street
Harrisburg, PA 17126
717-783-6788
http://www.education.pa.gov/Pages/default.aspx#tab-1

Pennsylvania Office of Attorney General
Bureau of Consumer Protection
15th Floor, Strawberry Square
Harrisburg, PA 17120
800-441-2555
https://www.attorneygeneral.gov/Quick_Links/Pennsylvania_Attorney_General_Complaint_Forms/

PUERTO RICO
Puerto Rico Council on Higher Education
P.O. Box 1900
San Juan, PR 00910-1900
787-641-7100
http://www.ce.pr.gov/
Puerto Rico Department of Justice
Apartado 9020192
San Juan, PR 00902-0192
http://www.justicia.pr.gov/

**RHODE ISLAND**
Rhode Island Board of Governors for Higher Education
Shepard Building
80 Washington Street
Providence, RI 02903
401-456-6000
http://www.ribghe.org/students.htm

Rhode Island Department of Attorney General
Consumer Protection Unit
150 South Main Street
Providence, RI 02903
401-274-4400
http://www.riag.ri.gov/ConsumerProtection/About.php

**SOUTH CAROLINA**
South Carolina Commission on Higher Education
1122 Lady Street, Suite 300
Columbia, SC 29201
803-737-2260
http://www.che.sc.gov/

**SOUTH DAKOTA**
South Dakota Boards of Regents
306 E. Capitol Ave., Suite 200
Pierre, SD 57501
info@sdbor.edu
607-773-3455
https://www.sdbor.edu/Pages/default.aspx

South Dakota Office of Attorney General
Division of Consumer Protection
1302 E Hwy 14, Suite 3
Pierre, SD 57501-8053
1-800-300-1986 (In-State)
605-773-4400
http://consumer.sd.gov/complaintform.aspx
TENNESSEE
Tennessee Higher Education Commission
404 James Robertson Parkway
Suite 1900
Nashville, TN 37243
615-741-3605
http://www.tn.gov/thec/article/postsecondary-links

TEXAS
Texas Workforce Commission
Career Schools and Colleges
101 East 15th Street, Room 226-T
Austin, Texas 78778-0001
866-256-6333 option 3 or 512-936-3100
career.schools@twc.state.tx.us
http://www.twc.state.tx.us/svcs/propschools/ps401a.pdf

Texas Higher Education Coordinating Board
1200 E. Anderson Lane
Austin, Texas 78752
http://www.thecb.state.tx.us/index.cfm?objectid=C9BD55D4-C5A3-4BC6-9A0DF17F467F4AE9

Office of Attorney General
Consumer Protection Division
P.O. Box 12548
Austin, TX 78711-2548
https://www.texasattorneygeneral.gov/cpd/file-a-consumer-complaint

UTAH
Utah Department of Commerce
Division of Consumer Protection
160 East 300 South
Salt Lake City, Utah 84111
801-530-6601
customerprotection@utah.gov
http://consumerprotection.utah.gov/complaints/index.html

VERMONT
Vermont Agency of Education
219 North Main Street, Suite 402
Barre, VT 05641
http://education.vermont.gov/documents/EDU-VTAOE-Complaint_Resolution_for_Postsecondary_Education.pdf
Vermont Attorney General’s Office
109 State Street
Montpelier, VT 05609
consumer@uvm.edu
Consumer Hotline: Toll Free in VT 800-649-2424 or 802-656-3183
https://www.uvm.edu/consumer/?Page=complaint.html

**VIRGINIA**
State Council of Higher Education for Virginia
101 N. 14th St., 10th Floor
James Monroe Building
Richmond, VA 23219
804-225-2600
communications@schev.edu
http://www.schev.edu/index/students-and-parents/resources/student-complaints

**WASHINGTON**
Washington Student Achievement Council
917 Lakeridge Way SW
Olympia, WA 98502
360-753-7800
info@wsac.wa.gov
http://www.wsac.wa.gov/protecting-education-consumers

Washington Workforce Training and Education Coordinating Board
128 10th Avenue SW
P.O. Box 43105
Olympia, WA 98504-3105
360-709-4600
workforce@wtb.wa.gov
http://www.wtb.wa.gov/PCS_Complaints.asp
http://www.wtb.wa.gov/PCS_Complaints.asp (instructions)

Washington State Office of the Attorney General
1125 Washington Street SE
P.O. Box 40100
Olympia, WA 98504-0100
https://fortress.wa.gov/atg/formhandler/ago/ComplaintForm.aspx (general consumer complaint form)
WEST VIRGINIA
West Virginia Higher Education Policy Commission
1018 Kanawha Blvd., East, Suite 700
Charleston, WV 25301

Community and Technical College System of West Virginia
1018 Kanawha Blvd. E., Suite 700
Charleston, WV 25301

West Virginia Office of the Attorney General
Consumer Protection Division
P.O. Box 1789
Charleston, WV 25326
Consumer Protection Hotline: 1-800-368-8808
http://www.ago.wv.gov/consumerprotection/Pages/default.aspx

WISCONSIN
State of Wisconsin Educational Approval Board
431 Charmany Drive, Suite 102
Madison, WI 53719
Phone: 608-266-1996
Fax: 608-264-8477
Email: eabmail@eab.wisconsin.gov
http://eab.state.wi.us/resources/complaint.asp

WYOMING
Wyoming Department of Education
Hathaway Building, 2nd Floor
2300 Capitol Avenue
Cheyenne, WY 82002

Office of the Attorney General
Consumer Protection Unit
Kendrick Building
2320 Capitol Avenue
Cheyenne, WY 82002
http://ag.wyo.gov/cpu/consumer-complaints

*This list includes contact information for all 50 states, the District of Columbia, and Puerto Rico and should not be construed as informative of what agencies regulate the institution or in what states the institution is licensed or required to be licensed. States, through the relevant agencies or Attorney Generals Offices will accept complaints regardless of whether the institution is required to be licensed in that state.